



Town of Jackson

South Carolina

MEMORANDUM TO THE CUSTOMERS OF THE TOWN OF JACKSON WATER SYSTEM DECLARATION OF DROUGHT MANAGEMENT PLAN MAY 20, 2026

Due to the presence of Severe drought conditions, the Town of Jackson (TOJ) Water Department is requiring all customers using TOJ water (customers inside the town limits of Jackson & customers outside town limits who TOJ provides water) to reduce their water consumption by observing the following mandatory restrictions with a goal of obtaining an overall 15% reduction in water use:

- i. Eliminate the washing down of sidewalks, walkways, driveways, parking lots, tennis courts, and other hard surfaced areas.
- ii. Eliminate the washing down of buildings for purposes other than immediate fire protection.
- iii. Eliminate the flushing of gutters.
- iv. Eliminate the domestic washing of motorbikes, boats, cars, etc.
- v. Eliminate the use of water to maintain fountains, reflection ponds and decorative water bodies for aesthetic purposes, except where necessary to support aquatic life;
- vi. Eliminate filling or maintaining private swimming pools;
- vii. Eliminate obtaining water from fire hydrants for construction purposes, fire drills or any purpose other than firefighting or flushing necessary to maintain water quality;
- viii. Landscape watering should be staggered Monday, Wednesday and Friday for odd numbered addresses and Tuesday, Thursday and Saturday for even numbered addresses.
- ix. No new taps for landscape irrigation will be issued until severe drought conditions subside.

In the event that any customer of the TOJ Water System fails to comply with the mandatory water use restrictions of this plan, the customer shall be given a warning. If violations continue after receiving a warning, the customer will be sent a written notice stating the date of the violation and be charged according to the schedule below:

- 1) First Violation-\$250.00 surcharge shall be added to the customer's water bill;
- 2) Second Violation – an additional \$500.00 surcharge shall be added to the customer's water bill;
- 3) Third Violation – an additional \$1,000.00 in addition to all previously assessed surcharges.

If you have any questions concerning this notice, you may contact the Water Department office at (803) 471-2229.